TERMS AND CONDITIONS IN RESPECT OF

KTSP Free Cloakroom Service Reward

1 Applicable Activity

By participating in the activity organized by Kai Tak Sports Park Limited ("**KTSPL**") as set out below (the "**Activity**"), a participant is deemed to have read, understood, and agreed to strictly comply with the terms and conditions applicable to the Activity ("**Terms and Conditions**").

2 Details of the Activity

Activity: KTSP Free Cloakroom Service Reward

Promotion Period: Cloakroom's Operating Days

Venue: Kai Tak Mall, Kai Tak Arena, Health and Wellness Centre and Dining Cove

Place of Redemption: Concierge, Level G, Kai Tak Mall 2

Redemption Hours: 10AM – 10PM

2.1 Promotion Offer:

During the Promotion Period, participants who are Friends of KTSP Members ("**Members**"), subject to these Terms and Conditions, may redeem the following reward ("**Reward**") on the date of Eligible Transaction upon same-day spending of the designated amount at the merchants within the Venue.

Same-Day Cumulative Electronic Spending Amount (Max. 2 Eligible Receipts from Eligible Retail Shop(s), excluding Food and Beverage Store and Pop-up Store)	Reward
HK$600 to HK$1,199 (excluding Food and Beverage Store and Pop-up Store)	Cloakroom Voucher for Small Item – 1 piece • Usage Restriction: 1 voucher is valid for the dropping of 1 item with dimensions not exceeding 50 x 38 x31 cm in the Cloakroom provided by Kai Tak Sports Park. • Redemption & Voucher Expiry Date: The same day as the presented event ticket.
HK$1,200 or more (excluding Food and Beverage Store and Pop-up Store)	Cloakroom Voucher for Item of Any Size – 1 piece • Usage Restriction: 1 voucher is valid for the dropping of 1 item of any size in the Cloakroom provided by Kai Tak Sports Park. • Redemption & Voucher Expiry Date: The same day as the presented event ticket.

Same-Day Cumulative Electronic Spending is calculated based on a maximum of 2 Eligible Receipts issued by different retail shop(s) within the Venue during the Promotion Period. Each Eligible Receipt must contain a minimum spending of HK$50 (excluding spending by Kai Tak Mall physical / electronic gift voucher(s) and/or any physical/electronic gift voucher(s) issued by the retail shop(s)). Spending on different transaction days cannot be merged. The eligible spending amount applies to the net amount after deduction of all applicable discounts, cash vouchers, and/or gift cards etc.

Members must register the Eligible Receipts and the corresponding original electronic payment slips or the screenshots of transaction records of the mobile payment of their Eligible Transactions at the Place of Redemption on the date of the Eligible Transaction(s).

Redemption Logistics & Restrictions:

a) Each participant is required to first become a Friends of KTSP Member to redeem the Reward, provided that he or she is not a current Friends of KTSP Member.
b) Each participant is required to present the event ticket valid on the same day as the Eligible Transaction during redemption.
c) Participants must present the voucher at the designated cloakroom to drop their baggage. Each voucher is limited to one (1) item only.
d) The Offer is subject to the availability of the cloakroom services provided by KTSPL. For the avoidance of doubt, cloakroom services may only be provided for selected events to be determined by KTSPL at its sole and absolute discretion.
e) Holder of "Cloakroom Voucher for Small Item" who wishes to store an item exceeding the dimensions of 50 x 38 x 31 cm are required to pay a surcharge of HK$60 on-site at the cloakroom. Payment must be made via electronic payment only and cash is not accepted.
f) Participants must retrieve their item(s) within one (1) hour after the end of event at the respective cloakroom where the item was originally dropped. This offer excludes overnight storage. Any items stored overnight is subject to a standard overnight surcharge of HK$150 per night, payable upon collection.
g) The Reward cannot be exchanged for cash, other gifts, or alternative concessions under any circumstances.
h) The Reward will be given to the Member in the form of physical or digital vouchers. The usage of the tickets are subject to the terms and conditions applicable to the voucher and the relevant terms and conditions of cloakroom usage.

3 Special Terms and Conditions applicable to the Activity

3.1 Terms Used

3.1.1 "Eligible Receipt" means an original machine-printed receipt issued by a merchant at Kai Tak Mall on the date of redemption for an Eligible Transaction. KTSPL does not accept any photocopies or hand-written receipts and reserves the right not to accept any receipts that KTSPL suspects to be invalid, forged or issued not for genuine transactions or on other grounds without any need for explanation.

3.1.2 "Eligible Transaction" means an eligible transaction settled by Electronic Payment methods between anyone and a merchant at Kai Tak Mall, but excludes the following:

(1) Any single spending below HK$50;

(2) Any spending by cash;

(3) Any payments using Kai Tak Mall physical or electronic gift vouchers/coupons;

(4) Any payments using physical or electronic cash vouchers/coupons, gift cards/vouchers/coupons, stored value cards or pre-paid cards of merchants at Kai Tak Mall;

(5) Purchase of any kinds of membership(s);

(6) Any purchase of pre-paid items, cash vouchers/coupons, gift cards/vouchers/coupons, stored value cards or prepaid cards);

(7) Any purchase of show/event/concert/exhibition tickets and other ticketing services and any payments of venue or facility booking;

(8) Adding value to Octopus cards, stored value cards or pre-paid cards;

(9) Currency exchange;

(10) Any transactions on KTSP ESHOP, Food Ordering via the KTSP Website, KTSP Mobile App or any online platform of any merchants of Kai Tak Mall;

(11) Charity donations;

(12) Tips towards any spending or purchases;

(13) Any bill payment (including but not limited to payment of telecommunication or utility bills);

(14) Any bank transactions; insurance transactions and securities & investment transactions;

(15) Any spending at travel agencies and property agencies;

(16) Any activity, programme or course provided or hosted by Friends of KTSP or external third parties(excluding transactions at Kai Tak Mall);

(17) Any spending of parking or purchase of parking card;

(18) Any spending in exhibition venues and booths and temporary pop up stores(excluding transactions at Kai Tak Mall);

(19) EPS cash withdrawal receipts, credit card withdrawal receipts and receipt copies; or

(20) Any spending at excluded merchants as stated in KTSP Membership Programme Terms and Conditions (which may be updated from time to time without prior notice);

3.1.3 "**KTSP Membership Programme Terms and Conditions**" means the Friends of KTSP terms and conditions available on https://www.kaitaksportspark.com.hk/legal-notice/friends-of-ktsp-terms-and-conditions (which may be updated by KTSPL from time to time).

3.1.4 Other terms not defined in these Terms and Conditions shall have the same meanings as defined in the KTSP Membership Programme Terms and Conditions.

3.2 Registration of Eligible Transactions

3.2.1 For the purpose of calculating the Eligible Transactions spending, all Eligible Transactions spending is required to be registered in accordance with the KTSP Membership Programme Terms and Conditions.

3.2.2 A Member shall forthwith inform KTSPL of any transaction where Benefits (as defined in the KTSP Membership Programme Terms and Conditions) have been obtained/redeemed but such transaction is subsequently cancelled, refunded or reversed for whatever reasons. In such circumstances, if the Member fails to inform KTSPL but it has come to the knowledge of KTSPL of those cancelled, refunded or reversed transaction(s), then either: (a) the Member shall pay to KTSPL forthwith upon notice from KTSPL for the value of the Benefits, which value shall be determined by KTSPL in its sole and absolute discretion; or (b) KTSPL shall be entitled to deduct the Rewards earned from the said transaction(s) from his/her account. The Member agrees that the aforesaid payment by the Member to KTSPL is an agreed liquidated damages but not a penalty.

3.3 Keeping of Information

KTSPL has the right to record the spending amount of each Eligible Receipt in the course of redemption for audit purpose. By collecting the Reward, Member agrees that KTSPL may collect, hold, process and use their personal data in accordance with the Privacy Policy Statement of KTSPL. For further information about the Privacy Policy Statement and the privacy policy of KTSPL, please refer to the website at https://www.kaitaksportspark.com.hk/privacyPolicy.

3.4 Copying Eligible Receipts

KTSPL is entitled to make copies of the receipts, invoices or payment slips produced by the Member to KTSPL for audit purpose.

3.5 Marking on Eligible Receipts

KTSPL has the right to make any marks on each Eligible Receipt presented to KTSPL in the course of redemption. Eligible Receipts marked by KTSPL cannot be used again for redeeming gifts / rewards from other promotions unless specified herein.

3.6 Limited Stock

The Rewards are offered on a first-come-first-served basis while stocks last.

3.7 Verification of Identity

Friends of KTSP Members are required to present his or her Friends of KTSP e-membership card for verification at the time of redemption.

3.8 No Exchange

The Reward cannot be exchanged for cash or other gifts.

3.9 Reward Restrictions

Participants may not give away, transfer or sell their Rewards to other.

3.10 No Liability

KTSPL does not warrant that the products and/or services offered by the Event Organizer or redeemed by the participants in the Activity are of any merchantable quality or fit for any purpose, and disclaims all liability in relation to such products and services. Any participant in the Activity shall waive all his/her rights and interests, if any, of any natures to pursue against KTSPL. All enquiries and/or complaints in respect of the products and/or services offered by Event Organizer shall be directed to the relevant Event Organizer.

3.11 Termination of the Activity

KTSPL has the right to suspend, terminate or cancel the Activity at any time without any prior notice.

4 General Terms and Conditions applicable to the Activity

4.1 Amendment

KTSPL has the right to amend any of these Terms and Conditions at any time without any prior notice.

4.2 Interpretation

KTSPL has the right to interpret these Terms and Conditions. In case of disputes, the decision of KTSPL will be final and binding on all parties concerned.

4.3 English Version Prevails

The Chinese version of these Terms and Conditions are for reference only. In case of discrepancies between the provisions of the English version and the Chinese version, the English version shall prevail.

4.4 Governing Laws

These Terms and Conditions shall be governed by the laws of Hong Kong Special Administrative Region.

Issued by Kai Tak Sports Park Limited on 12 November 2026.

啟德體育園免費行李寄存服務獎賞

條款及細則

1 適用活動

參加者如參加由啟德體育園有限公司（「**KTSPL**」）舉辦之活動（「**活動**」），即被視為已閱讀、明白及同意嚴格遵守適用於該活動之條款及細則（「**條款及細則**」）。

2 活動詳情

活動：啟德體育園免費行李寄存服務獎賞

推廣期：行李寄存處營運日

活動地點：啟德零售館、啟德體藝館、運動健康中心及美食海灣

換領地點：啟德零售館 2 G 樓 禮賓部

換領時間：上午 10 時正至晚上 10 時正

2.1 推廣優惠：

於推廣期內，為啟德體育園之友（「**會員**」）的參與者，在根據此條款及細則，於活動地點之商戶以同日消費並達到指定金額，方可在交易當日兌換以下獎賞（「**獎賞**」）。

同日累積電子消費金額 (最多 2 張不同合資格零售商戶的合資格收據，不包括餐飲食肆及快閃店)	**獎賞**
HK$600 至 HK$1,199 （不包括餐飲食肆及快閃店）	**「小型行李寄存券」乙張** • 使用限制：1 張換領券只限於啟德體育園的行李寄存處寄存 1 件尺寸不超過 50 x 38 x 31 厘米之物品。 • 換領及換領券有效期：與所示活動門票日期相同。
HK$1,200 或以上 （不包括餐飲食肆及快閃店）	**「任何尺寸行李寄存券」乙張** • 使用限制：1 張換領券只限於啟德體育園的行李寄存處寄存 1 件任何尺寸之物品。 • 換領及換領券有效期：與所示活動門票日期相同。

同日累積電子消費之計算，最多可包含推廣期內由場內不同合資格零售商戶發出的兩張合資格收據。每張合資格收據之最低消費金額必須為 HK$50（不包括使用啟德零售館實體/電子禮券及/或任何由商戶發出的實體/電子禮券之消費額）。不同交易日之消費金額不得合併計算。合資格消費金額僅適用於扣除所有適用折扣、現金券及/或禮品卡等之後的淨額。

會員必須於合資格交易當日，攜同合資格收據及相應之電子收據或流動支付交易紀錄截圖，親臨換領地點完成登記程序。

換領及寄存物流限制：

a) 如參加者未成為啟德體育園之友會員，則須先註冊成為啟德體育園之友會員。

b) 參加者須於換領時出示與合資格消費同日之活動門票。

c) 參加者須於指定行李寄存處出示換領券以寄存物品。一券僅限一物。

d) 此優惠須視乎 KTSPL 提供的行李寄存服務是否可供使用而定。行李寄存服務可能只針對特定活動提供，KTSPL 可隨時自行決定變更。

e) 「小型行李寄存券」持有人如寄存超出 50 x 38 x 31 厘米尺寸之物品，必須於行李寄存處以電子支付方式補回港幣 $60 附加費。不設現金找續。

f) 會員必須於演唱會表演結束後 60 分鐘內，於原寄存物品所屬之行李寄存處取回行李。此優惠不包括過夜寄存。凡跨越營運日之行李，顧客必須於取回行李時補回過夜附加費每晚港幣 150 元。

g) 此獎賞不可兌換現金、其他禮品或任何其他優惠。

h) 此獎賞將以實體或電子形式發放禮券予會員。該等門票之使用僅適用於該禮券之條款及細則，以及相關之行李寄存處使用條款及細則。

3 活動適用的特殊條款與細則

3.1 用語定義

3.1.1 **「合資格收據」**是指 啟德零售館商戶在兌換日期所簽發之合資格交易的機印單據正本。KTSPL 不接受任何影印本或手寫收據，並保留權利拒不接受其懷疑為無效、偽造或非針對真實交易簽發的任何收據或基於其他理由拒不接受任何收據，而無需作出任何解釋。

3.1.2 「**合資格交易**」是指任何人與啟德零售館商戶之間透過合資格信用卡支付的消費交易，但不包括以下：

(1) 單筆支出低於港幣 50 元；

(2) 以現金支付的交易；

(3) 任何使用啟德零售館實體或電子禮券/優惠券的付款；

(4) 任何使用實體或電子現金券/優惠券、禮品卡/禮券/優惠券、儲值卡或啟德零售館商戶的預付卡進行的付款；

(5) 購買任何種類的會籍；

(6) 購買預付產品、現金券/優惠券、禮品卡/禮券/優惠券、儲值卡或預付卡；

(7) 購買任何演出/活動/音樂會/展覽門票及其他票務服務的交易，以及任何場地或設施預訂的付款；

(8) 為八達通卡、儲值卡或預付卡增值；

(9) 貨幣兌換；

(10) 任何在啟德體育園電子商店、透過啟德體育園官方網站、啟德體育園流動應用程式進行的食品訂購或任何啟德零售館商戶的線上平台交易；

(11) 慈善捐款；

(12) 任何消費或購物的小費；

(13) 任何帳單支付（包括但不限於電訊或公用事業帳單支付）；

(14) 任何銀行交易；保險交易與證券及投資交易；

(15) 任何在旅行社和物業代理的消費；

(16) 由 KTSPL 或外部第三方提供或主辦的任何活動或課程(不包括啟德零售館之商戶)；

(17) 任何停車費用或停車卡的購買；

(18) 在展覽場地、展位和臨時快閃店的任何消費(不包括啟德零售館之商戶)；

(19) EPS 現金提款收據、信用卡提款收據及收據副本；或

(20) 任何在 啟德體育園之友會員獎賞計劃之條款及細則中所述的特定商戶的消費（該條款可能會不時更新，恕不另行通知）。

3.1.3 「**啟德體育園之友條款及細則**」指 https://www.kaitaksportspark.com.hk/tc/legal-notice/friends-of-ktsp-terms-and-conditions 所載的條款與條件（KTSPL 可能會不時更新）。

3.1.4 此等條款及細則中未定義的其他術語應具有與啟德體育園之友條款及細則中定義的相同含義。

3.2 合資格交易登記

3.2.1 所有合資格交易須根據啟德體育園之友條款及細則作出登記，方會計算在合資格交易的消費金額內。

3.2.2 會員在任何交易中獲得/兌換的福利(定義請參考啟德體育園之友條款及細則)，而該交易隨後由於任何原因被取消、退款或撤銷，會員應立即通知 KTSPL。在這種情況下，如果會員沒有通知 KTSPL 但 KTSPL 知悉該等被取消、退款或撤銷的交易，則: (a) 會員須在收到 KTSPL 的通知時立即就該福利向 KTSPL 支付有關價值，而 KTSPL 擁有唯一及絕對酌情權決定該福利之價值；或 (b) KTSPL 有權從其帳戶中扣除由上述交易所獲得的獎賞。會員同意向 KTSPL 支付上述款項為約定的違約賠償金，而並不是罰款。

3.3 保留資訊

KTSPL 有權在兌換過程中記錄每張合資格收據的消費金額，以供審計之用。會員在兌換是次活動獎賞的過程時應同意 KTSPL 在收集、持有和使用與 KTSPL 有關的個人資料方面的私隱政策和做法。詳情請參閱啟德體育園之友的私隱政策聲明： https://www.kaitaksportspark.com.hk/privacyPolicy。

3.4 複製合資格收據

KTSPL 有權在兌換過程中對出示給 KTSPL 的每張合資格收據製作並保留一份電子副本，以供審計之用。

3.5 在有效活動門票上的標記

KTSPL 及/或指定商戶有權在兌換過程中在每張有效活動門票上作出任何標記。經 KTSPL 及/或指定商戶作出標記之有效活動門票，不得再用作換領其他推廣活動之禮品/獎賞，惟 KTSPL 及/或指定商戶有絕對酌情權。如參加者拒絕標記，KTSPL 及/或指定商戶有權拒絕提供優惠。

3.6 數量有限

獎賞數量有限，先到先得，換完即止。

3.7 身份核實

啟德體育園之友會員在換領時須出示其啟德體育園之友會員的電子會員卡, 以作核實。

3.8 獎賞限制

參加者不得將其獎賞贈送、轉讓或出售給他人。

3.9 不可兌換

優惠不可用作兌換現金或其他禮品。

3.10不承擔責任

KTSPL 不保證指定舉辦方所提供或參加者在活動中兌換的產品及/或服務具有任可銷售的品質或適合任何用途，並且不承擔與該等產品及服務的所有責任。任何參與本活動之人士均須放棄向 KTSPL 追究任何性質的所有權利及權益（如有）。 所有有關與該等指定舉辦方所提供的產品及/或服務的查詢及/或投訴，應直接向有關舉辦方提出。

3.11活動的終止

KTSPL 有權隨時暫停、終止或取消活動，恕不事先通知。

4 活動適用的一般條款與細則

4.1 修訂

KTSPL 有權隨時修訂任何此等條款及細則，恕不事先通知。

4.2 釋義

KTSPL 有權解釋此等條款及細則。如有爭議，KTSPL 的決定應為最終決定，並對所有相關方均具有約束力。

4.3 以英文版本為準

此條款及細則的中文版本僅供參考。倘若中英版本的規定有任何差異，以英文版本為準。

4.4 管轄法律

此條款及細則受香港特別行政區法律管轄。

由啟德體育園有限公司於 2026 年 11 月 12 日發布。